

27 September 2018

The General Sales Terms and Conditions detail the terms and conditions that apply for the sales and delivery of BRUKSPECIALISTEN AB's products, items and goods to customers with or without customer accounts. The General Sales Terms and Conditions apply to all quotations and sales from BRUKSPECIALISTEN unless otherwise agreed in writing.

Deviations from, and amendments and additions to, these General Sales Terms and Conditions are only valid when approved by BRUKSPECIALISTEN in writing.

The following terms and conditions apply to consumers who shop on BRUKSPECIALISTEN's website (www.brukspecialisten.se) or at a physical BRUKSPECIALISTEN site:

- Distance and Doorstep Sales Act
- Law on Electronic Commerce and Other Information Society Services
- The Consumer Purchases Act
- Act on Contract Terms in Consumer Relations

DELIVERY TERMS AND CONDITIONS

General conditions for the purchase of goods intended for commercial construction activities, ABM 07, apply unless otherwise specified below. Delivery terms and conditions are free of charge from BRUKSPECIALISTEN's warehouse. Shipment can be made on special agreement and according to the applicable price list.

RETURNS/COMPLAINTS

Only BRUKSPECIALISTEN's stock items may be returned. For such returns, 20% of the goods' purchase value will be deducted. Special products and specially ordered goods such as brick and brackets cannot be returned. Stock items must be returned within one month of the purchase date. The items being returned must be in perfect condition and unopened in their original packaging.

Complaints must always be registered with BRUKSPECIALISTEN in writing.

AGREEMENT PERIOD FOR CUSTOMERS WITH AN ACCOUNT

Business customers can sign an account agreement with BRUKSPECIALISTEN. The account agreement period is between 1 January and 31 December. However, the first agreement period is valid between the date on which the agreement was signed and 31 December. The agreement is automatically extended by 12 months at a time in the case that neither party gave termination notice of the agreement at least two months before the agreement's end date. BRUKSPECIALISTEN is entitled to terminate the agreement with immediate effect in the case of having to send repeated payment reminders or in the case of other agreement infractions on the part of the customer.

PRICES

BRUKSPECIALISTEN reserves the right to adjust their prices at any time and without previous notice. However, this does not apply if agreed contractual prices were agreed in writing.

Prices apply ex-works for non-stocked products. Shipping charges will be added according to the applicable price list at the time of shipping. Prices of stock items are ex-works BRUKSPECIALISTEN. All prices are indicated excluding VAT.

The prices applicable on the day of delivery will be applied, unless otherwise agreed. Non-stocked items are not for individual sale. Certain goods may be sold individually against additional unbundling costs. In the case that the quotation contains goods that BRUKSPECIALISTEN imports, such as facing brick, the exchange rate indicated on NASDAQ OMX will apply with the quotation date as the index value. Should the exchange rate of the index value deviate more than +/- 3% on the date of delivery, BRUKSPECIALISTEN reserves the right to adjust the price by setting new prices for the quotation to cover the entire exchange cost deviation. Quoted prices are valid for 30 days.

PALLET MANAGEMENT/SHIPMENT

BRUKSPECIALISTEN uses the following pallet returns management system: Byggpall (www.byggpall.se), and approved EUR pallets. See the current pallet returns management terms in each store. Any damage incurred during shipment must be reported to the forwarding agent on the goods' bill of lading.

APPLICATION FOR ACCOUNT CREDIT

Refer to the separate account application form.

IMPORTANT INFORMATION

Customers are alerted to the following:

- The majority of masonry items may be delivered in large bags or in bulk. Request a quotation.
- There are a number of factors that determine the quantity of material needed, such as, preparatory work, equipment, work methods and structure. The indicated required material quantities are solely estimated guidelines and do not represent a guarantee or pledge on the part of BRUKSPECIALISTEN regarding quantities or consumption. BRUKSPECIALISTEN bears no responsibility for ensuring that the calculated theoretical values, whether calculated by BRUKSPECIALISTEN or another party, correspond to the actual material consumption.
- Products containing cement and/or lime shall be protected from moisture.

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- Wet-mixed products shall be protected from frost.
- Always read the applicable product data sheet, safety data sheet and environmental requirements before commencing work.
- Finishing plaster and plaster colours that have the same colour designation have the same basic tint. The tint of the finished facades can, however, differ from the colour sample. The reasons for this may be:
 - The properties of the base
 - Product selection
 - Work method
 - Structure and lighting

It is of particular importance to consider whether different products and structures should be combined on the same facade. BRUKSPECIALISTEN is not liable for differences in tints between the finished facade and the colour sample. BRUKSPECIALISTEN recommends always testing on the facade.

PLASTER PLANNING, BRICKWORK PLANNING, TERMS AND CONDITIONS, ETC

Special terms and conditions apply for construction work and advice in relation to planning, construction and similar plastering and masonry planning services. Please refer to BRUKSPECIALISTEN's "General Masonry Planning Terms and Conditions" and "General Plastering Planning Terms and Conditions" at www.brukspecialisten.se/om-oss/villkor.

In connection with masonry planning, lintels, brackets and other project-specific products will be manufactured only after approval from the customer. When ordering brick lintels, brick panels, etc, the order itself is viewed as an approval of the manufacturing drawing, unless otherwise agreed.

AMENDMENTS TO THE GENERAL SALES TERMS AND CONDITIONS

BRUKSPECIALISTEN has the right to amend these General Sales Terms and Conditions without previously obtaining the account holder's approval. Such amendments only enter into force in connection with extending the agreement period or one month after notifying the account holder of the amendments in writing. In the case of amendments that entail substantial disadvantages to the account holder, the account holder has the right, at least two weeks prior to the amendment coming into force, to terminate the agreement as of the day that the amendment comes into force. Such termination shall be submitted in writing.

PERSONAL DATA ACT

The personal data submitted to BRUKSPECIALISTEN is stored with the purpose of enabling BRUKSPECIALISTEN to fulfil its obligations in accordance with the agreement and purchases. The data may also be used to a certain degree for marketing purposes. Customers can, at any time, change their personal data or remove their personal data from being used in the future by contacting one of our sales people or administrative staff.

Refer to our Personal Data Policy www.brukspecialisten.se/om-oss/villkor for more information on how we process personal data.